2010-HC Facilities Department — Board of Revision Hearings

Performance Measure

Percentage of attendance for all Board of Revision hearings – determined in January of every year.

Objective

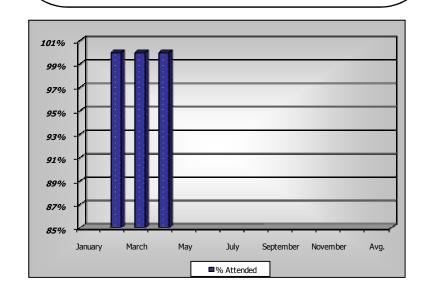
The goal is to have 100% of all hearings attended.

Month	Est. # of Hearings	Actual Hearings Held	Hearings Attended	%
Jan	0	0	0	N/A
Feb	160	160	160	100
	560	557	557	100
Mar Apr May Jun Jul Aug Sen	1000	997	997	100
May				
Jun				
Jul				
Aug				
Sep				
Oct				
Nov				
Dec				
YTD	1720	1714	1714	100

Analysis

Complaints Against the Valuation of Real Property may be filed each year between January 1 and March 31. The complaints are heard by the Board of Revision (BOR) through the balance of the year until all complaints have been addressed. The statutory members of the BOR are the Auditor, Treasurer and one member of the Board of County Commissioners (BOCC). Each statutory member may designate his/her employees to sit on the BOR or its hearing boards. The Lead Property Specialist for the Facilities Department is a designee for the BOCC and has responsibility for scheduling the other designees to insure representation at every hearing. The number of hearings required varies from year to year depending on economic conditions and the current valuation cycle. Depending on the volume of complaints, the BOR may conduct two or more hearing boards simultaneously for a portion of the year.

The BOR database counted 5,003 complaints filed as of April 30 compared to a total of 6,901 complaints filed in 2009. As of March 15, full day sessions began with one hearing board. A second board convened in April hearing primarily complaints based on recent sales. Complaints related to sales comprise 50% of all complaints as compared to 14% in 2009.



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